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motorcar parts of america, inc.
Quality Built to Last®
• ISO/TS 16949 Certified •

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall No. 20E-057

August 28, 2020

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Motorcar Parts of America, Inc. has decided that a safety defect which relates to motor vehicle safety exists in certain master cylinders sold under the DURALAST® brand through Autozone, identified in the table below (“Master Cylinder”). As a result, MPA is conducting a voluntary safety recall.

I M P O R T A N T !

- Master Cylinders purchased from Autozone are being voluntarily recalled.
- Contact our call center at 1-833-758-0239 to determine your remedy which will be of cost free for you.

What is The Concern?





You are receiving this letter because Autozone’s records indicate that you may have purchased one or more of the Master Cylinders from Autozone. To date, we have not received any reports of failures. MPA has discovered that the Master Cylinder may have a defective fluid seal crimp which could allow brake fluid to leak from the Master Cylinder. This could result in reduced braking capacity which may cause hazardous driving conditions. Under extreme conditions this may result in a complete loss of brake function, increasing the risk of a crash. The affected Master Cylinders are as follows:

Product Name	Brand	Part Number	Date Codes From 2015 to 2020	Vehicle Applications
Master Cylinder	Duralast	NM4222	<u>31520084 thru 32034054</u> 31520084, 31534126, 31634125, 31634139, 31634174, 31634209, 31634307, 31734095, 31734123, 31734144, 31734186, 31734221, 31734296, 31834010, 31834031, 31834080, 31834125, 31834209, 31834234, 31834293, 31834356, 31934160, 31934199, 31934280, 32034054.	2005-2008 VOLKSWAGEN : JETTA
Master Cylinder	Duralast	NM55381	<u>31534280 thru 32034106</u> 31534280, 31534301, 31734046, 31734095, 31734186, 31734221, 31734226, 31734256, 31734290, 31734296, 31734317, 31834036, 31834071, 31834080, 31834335, 31834356, 31934089, 31934160, 31934199, 31934230, 31934308, 31934327, 31934355, 32034054, 32034106.	2005-2019 SEAT: ALTEA; LEON/ VOLKS WAGEN: BEETLE; BORA; JETTA

How Can the Recalled Part be Identified?

You can identify the recalled part by the part number and date code. MPA is voluntarily recalling all the Master Cylinders with any date codes from years 2015 to 2020 (15 thru 20). The date code of your Master Cylinder can be located on the left side of the Master Cylinder aluminum casting below the reservoir.

If your Master Cylinder is still in the box, the name DURALAST® will be printed on the outside of the box.

 <p>Location of Date Code</p>	 <p>Part number in the</p>	
	<p>Eight Digits Manufacturing date Code</p> <p>3 = Country</p> <p>20 = Year (all units from 15 to 20)</p> <p>34 = Supplier number</p> <p>XXX (in this example 054) = Julian Date</p> <div style="border: 1px solid red; padding: 5px; display: inline-block;"> <p>All units with Year: 15, 16, 17, 18, 19, 20 are to be returned by voluntary recall.</p> </div>	

What Should You Do?

- If you believe you own a vehicle equipped with this Master Cylinder, please go to your nearest Autozone store to return the recalled Master Cylinder for a full refund. If you prefer to exchange the recalled Master Cylinder for a redesigned replacement unit, they should be available by October 1, 2020.

➤ **Recalled Part Sold to DIY Customers:** Take the recalled part to your nearest Autozone store for full refund. If the recalled part was installed in your vehicle by a professional installer, MPA will reimburse you for charges up to \$178.50 for a VW Beetle and \$110.50 for a VM Jetta, based upon ALLDATA average hours (1.3 hours for a Jetta and 2.1 hours for a Beetle) and reimbursement rates according to the average national mechanic rate of \$85 per hour.

IMPORTANT NOTE: Federal law prohibits the sale of the recalled parts.

- **Recalled Part Sold to Professional Installers:** For professional installers that purchased the recalled part, you must forward a copy of this letter to any of your customers which you installed this recalled part in their vehicle within five (5) business days of receipt. MPA will reimburse you directly for the labor and the replacement part. The Professional Installer should damage out the recalled part

consistent with applicable laws.

MPA Contact Information:

Please call our call center at 1-833-758-0239 or email recall@motocarparts.com.

Additional Questions and Concerns?

If after having attempted to take advantage of this recall, you are still not satisfied, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [http:// www.safercar.gov](http://www.safercar.gov).

We apologize for any inconvenience this voluntary safety recall may cause. Your safety is our primary concern.

Sincerely,

Motorcar Parts of America, Inc.